

**Institutional Student Engagement, Success and Retention  
Maturity Model Summary - including practices with no  
evidence**

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Category	Process	Dimensions				
		Providing	Planning	Institutional framing	Monitoring	Optimising
Learning	Assessment	Some capacity	Some capacity	Complete capacity or near	Some capacity	Some capacity
	Curricula	Some capacity	Some capacity	Complete capacity or near	Some capacity	Some capacity
	Teaching Techniques	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
	Pedagogical Style	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
Supporting	Information about	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
	Services & resources	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
	People rich	Complete capacity or near	Some capacity	Some capacity	Some capacity	Some capacity
Belonging	Interaction	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
	Inclusive activities	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
	Identity development opportunities	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
Integrating	Academic literacies	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
	Personal literacies	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
	Activities	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
Resourcing	Staff development	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
	Roles and responsibilities	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
	Evidence base	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
	Communication	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity
	Learning environments	Some capacity	Some capacity	Some capacity	Some capacity	Some capacity

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